Instruction to your bank or building society to pay by Direct Debit

Heart of Kent Hospice Lottery
PLAY • WIN • CARE

Please fill in the whole form including official use box using a ball point pen and send it to:

The Heart of Kent Hospice Promotions Ltd
Heart of Kent Hospice Lottery
Freepost RTTH-UGSZ-AXKZ
Barrow in Furness
LA14 2PE

Service user number

4	4	5	9	0	8

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To: The Manager — Bank/building society

Address

Postcode

Reference

FOR The Heart of Kent Hospice Promotions Ltd

OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Instruction to your bank or building society
Please pay The Heart of Kent Hospice Promotions Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The Heart of Kent Hospice Promotions Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

DDI1

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit The Heart of Kent Hospice Promotions Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request The Heart of Kent Hospice Promotions Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by The Heart of Kent Hospice Promotions Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  – If you receive a refund you are not entitled to, you must pay it back when The Heart of Kent Hospice Promotions Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.